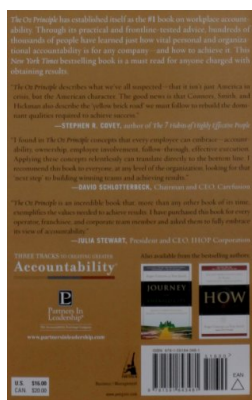


[PDF] The Oz Principle: Getting Results Through Individual And Organizational Accountability

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